

PURPOSE

To outline the standards, expectations, and responsibilities related to pet ownership at Hawthorn Senior Living communities, ensuring a safe, respectful, and healthy environment for all residents, guests, and staff.

SCOPE

This policy applies to all residents, prospective residents, and staff members across all Hawthorn Senior Living communities, including those in states with specific regulatory requirements such as New Jersey and Maryland.

POLICY STATEMENT

Hawthorn Senior Living supports pet ownership as part of a fulfilling lifestyle while maintaining the comfort, safety, and quiet enjoyment of all residents. This policy sets forth the requirements for keeping a pet on the premises and outlines the procedures for pet management and community compliance.

In accordance with Maryland law and company philosophy, Hawthorn Senior Living does not impose unreasonable restrictions on pet ownership at any community. Each resident's request to keep a pet will be considered fairly and individually, ensuring alignment with health, safety, and quiet enjoyment standards.

This policy does not apply to assistance animals, which are governed separately under our Fair Housing Reasonable Accommodations & Modifications policy.

PET OWNERSHIP GUIDELINES

General Requirements

- All pets must be disclosed and approved by the Community Manager prior to move-in or acquisition.
 - In New Jersey, written notice is required from all residents keeping pets, but Community Manager approval is not required.
- Residents may be asked to provide a description of their pet(s), vaccination records, and emergency contact information.
- A Pet Addendum must be signed prior to move-in or acquisition of the pet.
- Hawthorn Senior Living does not impose specific breed or size restrictions. Each pet will be evaluated and approved based on its behavior, safety, and compatibility with the community environment.

Where Pets Are Allowed

- Pets are allowed only inside the resident's unit unless being taken directly to and from the outdoors.
- Pets are not permitted in dining areas or anywhere food is prepared or served.

Control and Conduct

- Pets must be leashed, caged, or securely carried when outside the resident's unit.
- Pets must not disturb other residents with noise, aggressive behavior, or unsanitary conditions.

Health & Safety

- All pets must be current on vaccinations as required by local law.
- Residents must maintain a flea and tick prevention routine.
- If an infestation occurs, residents are responsible for treatment expenses and must use Manager-approved products or vendors.

Care Responsibilities

- Residents are solely responsible for feeding, exercising, grooming, and cleaning up after their pet.
- If a resident becomes unable to care for their pet, they must arrange alternate accommodations as determined appropriate by the Community Manager.
- In the event of hospitalization, incapacity, or unresponsiveness, and if an alternate caregiver cannot be reached, the Community reserves the right to arrange for temporary care or safe removal of the pet at the pet owner's expense to ensure the welfare of the animal.

Liability

- Residents and/or pet owners are financially responsible for any injury to individuals or damage to property caused by their pet.
- Residents and/or pet owners agree to indemnify and hold harmless the Community from any claims related to their pet.

VIOLATION OF POLICY

Violation of any portion of this policy may result in:

- Written warning
- Removal of the pet
- Termination of the Pet Addendum
- Termination of residency agreement, as determined by Community Management
- Termination of approved vendor status, as determined by Community Management
- Termination of employment, as determined by Hawthorn Senior Living

DOCUMENTATION REQUIREMENTS

For All Residents (All States)

- Pet Addendum signed and on file
- Vaccination records and flea/tick treatment confirmation (upon request)

Additional for New Jersey Residents

- Type and breed of each pet
- Confirmation of up-to-date vaccines
- Pet emergency contact name and phone number

REVIEW AND UPDATE

This policy and procedure will be reviewed annually to ensure it remains effective and compliant with current laws and regulations.